



### Conditions Of Services

1. ComfyHomes Pte Ltd cleans each article using method that is both suited to its nature and condition, taking into account the recommended cleaning procedure as stated in the care label.
2. We cannot assume responsibility for inherent weaknesses or defects in materials that are not visibly apparent prior to processing, resulting in damage after washing.
3. In laundering or dry-cleaning, we cannot assume responsibilities for colour loss and shrinkage or damage to weak and tender fabrics.
4. ComfyHomes Pte Ltd cannot be held responsible for loss or damage to buttons, ornaments, sequins, trimmings, belts, beads, buckles, shoulder pads or anything left in pockets, during the process of acceptable cleaning procedures.
5. In the event of loss by fire, any other loss or damage to article for which we may accept liability, without prejudice, such liability SHALL NOT EXCEED \$150 or ten (10) times the rate charged for cleaning the particular article, whichever is lower. All claims must be made before 24hrs after notification and must be accompanied by the original receipt. Comfy Homes reserves the right or decide the amount of compensation, taking into consideration of the age and conditions of the article.
6. The damaged article, whether partially or completely damaged, must be retained by us upon full settlement of claim unless agreed by ComfyHomes Pte Ltd.
7. All attempts made to remove stains will be done at the customer's risk. Complete removal of stains are not guaranteed.
8. Please accurately indicate number of articles sent for cleaning, otherwise ComfyHomes Pte Ltd's count must be accepted as correct in case of any discrepancy.
9. All articles must be inspected and all customer dissatisfaction, if any, must be ComfyHomes Pte Ltd shall not be responsible for subsequent complaints.
10. Receipt acknowledged by any other person's other than the owner of the articles sent for cleaning will be deemed to be made with full knowledge and acceptance of the Conditions of Service by the said owner of the articles.
11. All articles must be claimed within two (2) months.